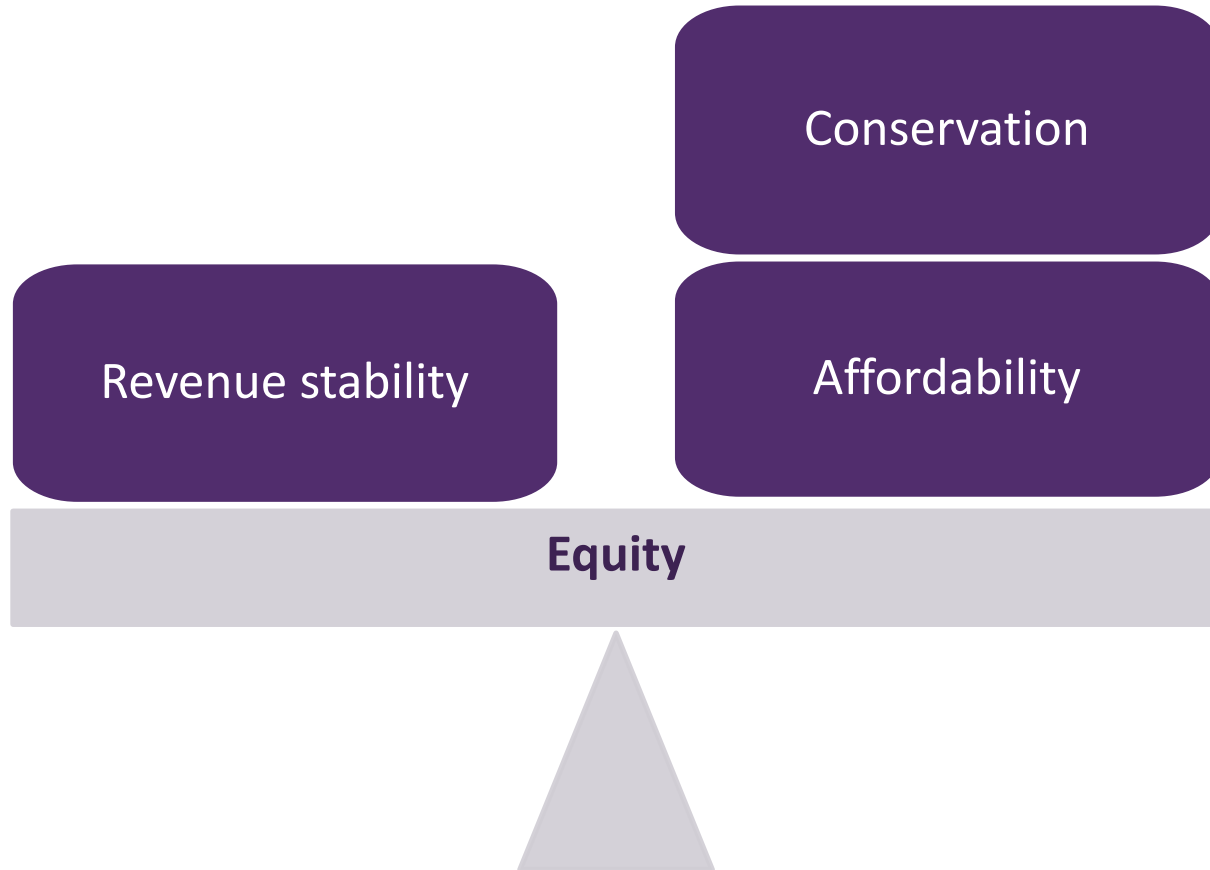


Underpriced, yet expensive— the water industry's wicked problem



Stories of Water Equity and Environmental Justice Symposium
Melissa Essex Elliott, Director of Stakeholder Relations

Balancing conflicting goals



Developing customer assistance programs



Revised policies for delinquencies



Ensuring access to safe water



Partnerships to benefit the community

